



# Total Army Sponsorship Program (TASP) USAG Ansbach Rodeo 10 March 2016 1100 – 1400 hrs Katterbach Fitness Center

IMCOM delivers and integrates base support to enable readiness for a self-reliant and globally-responsive All Volunteer Army

We are the Army's Home



# Total Army Sponsorship Program (TASP)



### References:

- AR 600-8-8, The Total Army Sponsorship Program
- AER 600-8-8, Military and Civilian Sponsorship
- HQDA EXORD 18-12
- USAREUR OPORD 43-12
- IMCOM OPORD 12-065
- IMCOM-E OPORD 0006-12
- CHRA TASP SOP (For Civilian Sponsorship)
- USAG Ansbach TASP SOP



# What is TASP?



## • The Total Army Sponsorship Program (TASP) is:

- A program that helps commanders exercise their basic responsibility to assist Soldiers, Civilian employees and Family Members relocating into and out of their commands.
- A program that provides trained and available sponsors equipped with the information and resources needed during times of transition.
- A commander's program whose success is contingent upon the level of involvement provided by commanders and unit leaders.



# Why is Sponsorship Important?





Resiliency



**Esprit De Corps** 

**PCS Stress** 

Suicidal Ideations/Attempts

Financial Hardship

Sexual Harassment/Assault

Alcohol/Substance Abuse

**Domestic Violence & Child** Abuse

Readiness



**Unit Cohesion** 

High Risk Soldiers & Families





# **Garrison Commander**

- Establish an Installation Sponsorship Liaison (ISL) for management and oversight of the TASP for all Soldiers, Civilians, Spouses and Youth.
- Ensure ISL monitors, coordinates, and manages the sponsorship program at the garrison level and work with all local commanders to ensure a successful sponsorship program for the community.
- Provide sponsor training and relocation-assistance program services on request using Army Community Service (ACS) assets.
- Maintain and provide community information packages and online information including standardized welcome packets.





# Garrison Commander (cont'd)

- Provide garrison newcomer orientations in accordance with AR 608-1.
- Establish a sponsorship link on the local garrison webpage to connect newcomers with the garrison sponsorship program monitor.
- Develop an installation specific welcome video and post to the garrison website.
- Establish a Sponsorship Oversight Committee which falls under the Relocation Assistance Coordinating Committee (RACC).





# Installation Sponsorship Liaison (ISL)

- Monitor automated personnel systems to track inbound and outbound Soldiers.
- Establish a generic garrison sponsorship e-mail address
  - usarmy.ansbach.imcom-europe.list.sponsorship@mail.mil
- Publicize important telephone numbers on the local garrison webpage and monitor and direct inquiries to the appropriate unit or support activity.
- Direct information on and assist with sponsorship questions, issues, or concerns regarding the gaining unit and the appropriate garrison or installation support activity.
- Coordinate with CPAC for information on incoming civilian employees.





# Installation Sponsorship Liaison (ISL) (cont'd)

- Ensure outbound personnel complete DA Form 5434 prior to out-processing and help them contact their gaining unit's garrison ISL or the gaining unit S1.
- Conduct unit staff assistance visits to review internal operating procedures for compliance with standard requirements, identify systemic failures, and develop improved operational procedures and concepts for increased efficiency.
- Collect, compile, and analyze sponsorship program surveys and garrison sponsorship reports to determine the effectiveness of the TASP across the garrison.
- Regularly brief senior commanders and garrison commander on the status of the TASP in their units, recommend changes and improvements, and obtain their guidance and direction for implementing changes and enhancements.





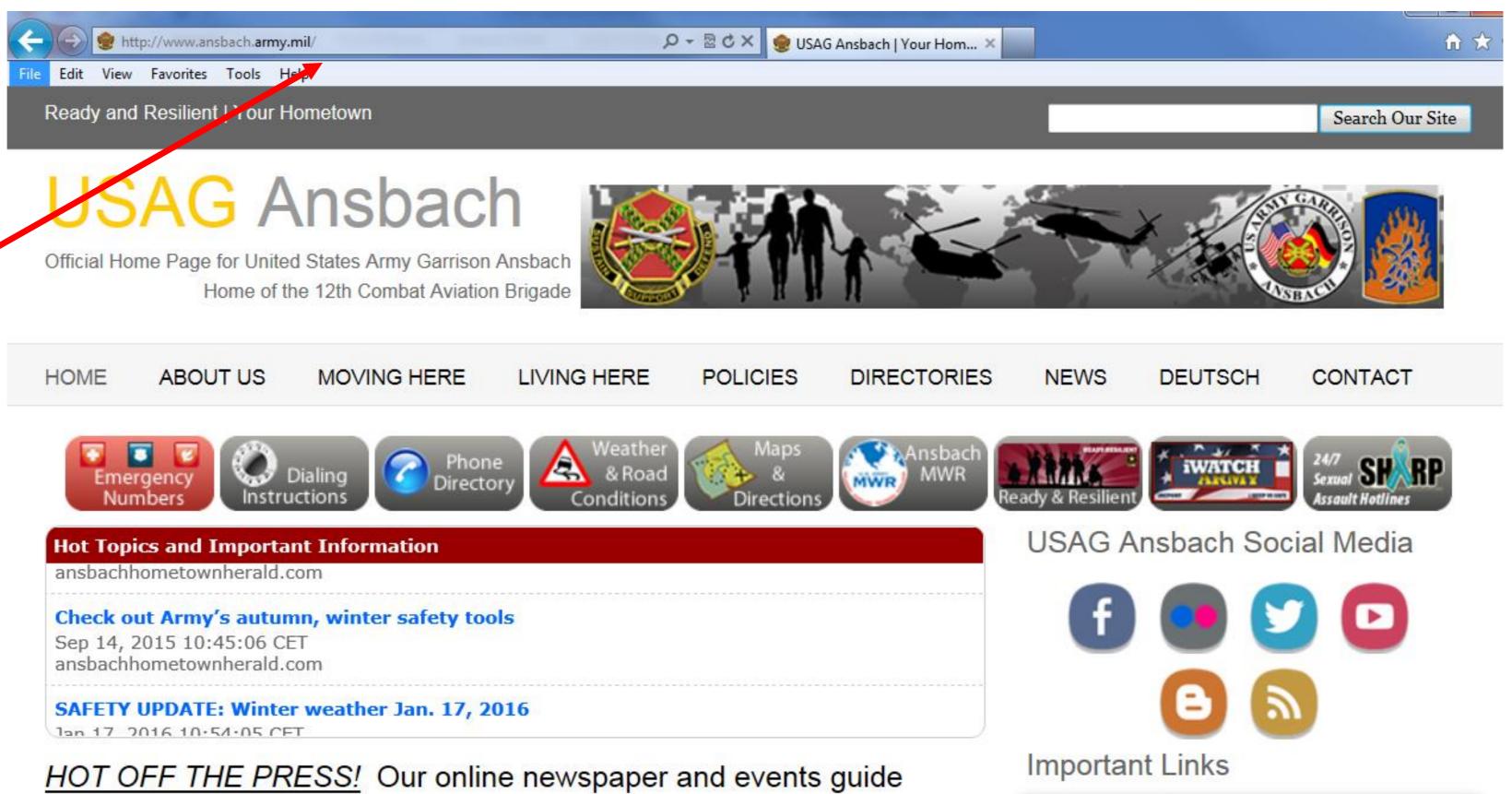
# Installation Sponsorship Liaison (ISL) (cont'd)

- Assists units with recognition/award programs for deserving sponsors such as Sponsor of the Quarter, Year, etc.
- Ensure all Soldiers complete the Sponsorship Survey through the Sponsorship Module as the last station of in-processing.

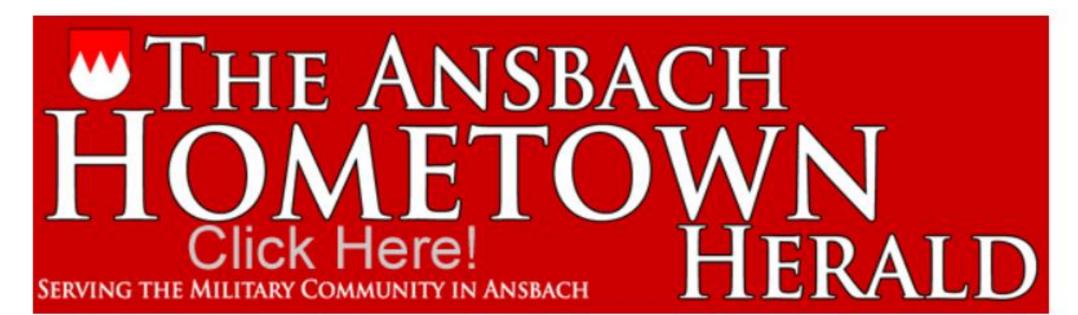




The garrison's homepage can be accessed at http://www.ansbach. army.mil, all links are easily accessible from there.



\*\* Recommend units include the link to the garrison's Homepage in their welcome letters \*\*



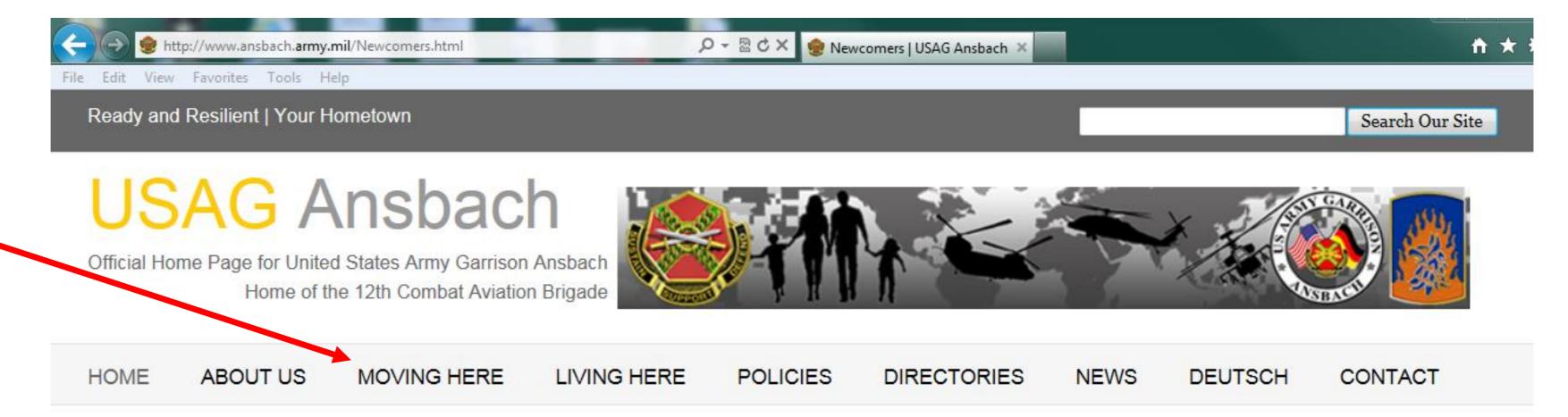








Newcomers
Information can
be found under:
MOVING HERE



### Newcomers Information

Welcome to USAG Ansbach and the Franconia Military Community.

Below is a brief description of what your arrival should entail and those offices that you will be directly involved with. Whether you're moving here with family members, moving here with pets, arriving unaccompanied, or have been here before, it's important to us that your move is safe and free of stress. We have also provided other links and information to assist you in a seamless and fluid transition. From the USAG Ansbach Command team, Welcome!



All Soldiers moving to Germany will fly into Ramstein Air Base. Please note: Before bringing or shipping a pet, it is important unaccompanied Soldiers coordinate with their

gaining commands. If you are shipping a pet into Germany you will be charged a fee. Please see "Pet Fee Starting February 1, 2013". To learn more about bringing pets, visit Ramstein Air Base's fact sheet here.

After arrival all personnel will then process through Immigration, Customs, and collect their bags. Passengers will then move to the reception processing area and prepare for transportation to their respective units. The bus ride from Ramstein Air

Base to Ansbach is approximately four hours.

The Central Processing Facility will be notified and designated personnel will be waiting for Soldiers and Family members' arrival.

Unit sponsors are authorized to pick up arriving Soldiers and Family members at Ramstein Air Base with their Commanders approval. Prior to release, Sponsors are required to sign a statement confirming they will drop off new Soldier at the gaining units Central Processing Facility immediately upon arrival.

## Office Listing ▶ 12th CAB USAG Ansbach Command Group AAFES Army Community Service (ACS) Chapels & Religious Support Civilian Personnel Office Claims Assistance (JAG) Community Mail Rooms (CMR) Commissaries (DeCA) Customs, U.S. DEERS Registration DoDEA Schools Dental Clinics & Services



When you arrive at the CPF a unit sponsor will be there to greet you and pick you up. Sponsors and Housing will make lodging arrangements for those Soldiers who are authorized concurrent travel and have dependents with them. Lodging will be booked at the Ansbach Army Lodge, Brainard Hall on Urlas Kaseme

(a short 5 minute drive from the CPF). If there are no rooms available at Ansbach Army Lodge, Brainard Hall a local hotel will be used and a statement of non-availability will be issued. Single E-1 through E-6 or who are

The following duty day after your arrival (A+1 or Day 1) Soldiers will report in military uniform to the CPF. To ease the process and shorten the time it takes to in process, please bring with you: 15 copies of Assignment orders with all amendments. DA Form 31, your Military Personnel Records. Finance Files and all travel

788. On A+1 you will complete: Unit in processing and leave form sign in, obtain a mailing address at the Community Mail Room (CMR), in process Family Housing/Unaccompanied Personnel Housing (UPH),

On A+2 the Soldier along with his or her Spouse they will receive the in processing schedule along with an in

Installation Access Control, DoDD8 Schools and Child and Youth Services Registration if necessary

processing checklist and Soldier readiness file. Later that day they will also receive briefings from N Personnel Division, Army Community Service, Dental Facility, Medical Facility, and Finance.

During the next 12 days the Soldier will attend in processing classes. All Spouses are encouraged to

For more information on living in our community and what our housing is like, visit our Hometown Living

Army and Air Force Exchange Service (AAFES) Offices and Stores

Post Exchange (PX) Customer Service Food Court Main Office

& Out-processing & (click to expand)

accompany their Soldier to any portion of the training.

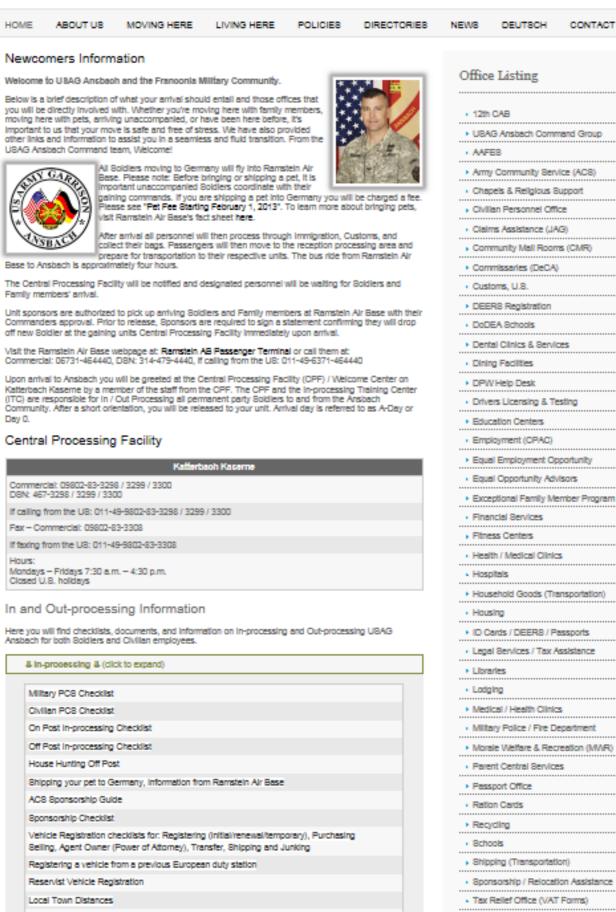
not authorized concurrent travel will be housed through their gaining unit.

In- and out-processing and commonly used offices



# Newcomers Information continues below for several pages





Ansbach Housing Guide

Military OneSource - Moving

Restricted Dog Breeds in Germany

Hometown Living or Our Mission & History webcage

Pet Fees explained when shipping your Pet to Germany

U.S. Customs, find out what you can and cannot import to Germany

For more information on living in our community and what our housing is like visit our

CONTACT
and Group
ze (ACS)
pport
9)
(CMR)
5

Urlas Kaseme	Urlas Kaseme in PX Mall
Commercial: 09802-958-1627 / 1628	Commercial: 09802-958-1658
Hours: Mondays – Saturdays 10 a.m. – 8 p.m. Sundays 10 a.m. – 6 p.m.	Hours: Mondays – Saturdays 10:30 a.m. – 8 p.m. Sundays 11 a.m. – 6 p.m.
Open German, U.S., and training holidays	
For Urlas Kaserne Main Exchange website click h	ērē>
For 24 hour shopping at the Exchange Online clic	k here»
Military Clothing and Sales Store (MC 8-8)	Auto Parts Store/Care Care Center/Gas Station
Urles Keserne	Bismarck Kaserne
Commercial: 09802-958-1663	Commercial: 09802-953-868 or 09802-83-3305
Hours: Tuesdays – Saturdays 10 a.m. – 7 p.m. Saturdays, Sundays closed	Hours: Mondays - Fridays 7:30 a.m 6 p.m. 8aturdays 8 a.m 4 p.m. 8undays closed
Shoppette Express	Shoppette Express and Gas Station
Katterbach Kaserne	Storck Barracks
Commercial: 09802-958432	Commercial: 09841-683123 D8N:467-4426
Hours:	Hours:

G	s Station (Klosk) on Urlas Kaserne
Urlas Kaserne	
Commercial: 09802-958-1655	
Hours: Mondays – Fridays 6 a.m. – 8 p.m. Saturdays 8 a.m. – 8 p.m. Sundays 8 a.m. – 6 p.m.	
Open German, U.S., and training ho	lidays

Saturdays 9 a.m. - 9 p.m.

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### American Red Cross

Both Shoppettes open German, U.S., and training holidays

Ansbach Office	Storok Barraoks Office
Katterbach Kaserne	Storck Berracks
Commercial: 09802-83-2136 / 1760 DBN: 467-2136 / 1760	Commercial: 09841-83-4483 DBN: 467-4483
Fax-Commercial: 09802-83-2135 DBN: 467-2135	There is no Fax at Storck Barracks ARC
Hours: Mondays – Fridays 8 a.m. – 4:30 p.m.	Hours: Tuesdays, Fridays 8 a.m. – 4:30 p.m.
After Hours commercial: 07031-15-2334 DBN: 467-1760 or 431-2334	After Hours commercial: 07031-15-2334 DBN: 467-1760 or 431-2334
24 Haur non-tall, free U.S. number: 001-877-272- 7337	24-Hour DSN U.S. number: 877-272-7337
The American Red Cross Ansbach - Facebook page	Dealing with an Emergency & Family Contact Form

### Army Commuinty Service (ACS) an office of MWR

Katterbach Kaserne	Storok Barraoks
Commercial: 09802-83-2883 / 2846 DBN: 467-2883 / 2846	Commercial: 08841-83-4555 / 4764 D8N: 467-4555 / 4764
Hours: Mondays - Thursdays 8 a.m 5 p.m. Fridays 11 a.m 5 p.m.	Hours: Mondays – Thursdays 8 a.m. – 5 p.m. Fridays 11:30 a.m. – 5 p.m.
Email ACS: USAG Ansbach ACS	
Contact ACS for the following programs:	Army Emergency Rellef (AER), Army Family Action Plan (AFAP), Army Family Team Building (AFTB) Army Volunteer Corps Coordinator (AVCC), Deployment and Mobilization, Employment Readiness/Information/Referral, Exceptional Family Member Program (EFMP) Family Advocacy Program (FAP), Financial Readiness, New Parent Program Relocation Readiness Program, Soldier and Family Assistance Center.
USAG Ansbach ACS website (managed by MWR)	Army Community Service website

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### Claims Assistance (Managed by the Judge Advocate General)

Katterbech Kaserne	Storok Barraoks
Commercial: 09802-83-2104 / 3961 DBN: 467-2104 / 3961	Commercial: 09841-83-4576 DBN: 467-4576
Hours: Mondays – Fridays 8 a.m. – 4:30 p.m.	Hours: Mondays – Fridays 8 a.m. – 4:30 p.m.
For more information visit the Legal Assistance w	ebpage: USAG Ansbach Legal Assistance
For more information on the US Army Claims Ser	vice please visit: https://www.jagcnet.army.mll

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### Community Mail Rooms (CMR)

Katterbach Kaserne CMR	Barton Barraoks CMR
CMR 454 APO AE 09250	CMR 463 APO AE 09177
Commercial: 09802-83-2818	Commercial: 0981-183-7664
DBN: 467-2818	DBN: 468-7664
Hours:	Hours:
Mondays – Fridays 10 a.m. – 6 p.m.	Mondays - Fridays noon - 2 p.m., 3 - 6 p.m.

Shipton Kaserne CMR	Storok Barracks Postal Service Center (PSC)
CMR 417 APO AE 09075	CMR 416 APO AE 09140
Commercial: 09802-83-2467 08N: 467-2467	Commercial: 09841-83-4592 / 4706 D8N: 467-4592 / 4706
iours: flondays – Fridays 10 a.m. – 6 p.m.	Hours: Mondays – Thursdays 10 a.m. – 6 p.m. Fridays 11 a.m. – 6 p.m.
atterbach Kaserne, Storck Barracks, Shiptor ostal Service (USPS) Office at Storck Barrac	olidays. There are four different CMRs in USA/3 Ansbach: I Kaserne, and Barton Barracks. The CMR and United States cks is combined and considered a Postal Service Center. At the are separate. There is no USPS Office at Shipton Kaserne

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or Barton Barracks.

### Defense Commissary Agency (DeCA)

Urlac Kaserne	Storok Barracks
Commercial: 09802-83-7070	Commercial: 08841-83-4717 / 4517
DSN: 467-7070	DBN: 467-4717 / 4517
Hours:	Hours:
Mondays closed	Mondays, Tuesdays, Thursdays, Fridays 11 a.m. – 7 p.m.
Tuesdays - Fridays 11 a.m 7 p.m.	Sundays, Wednesdays closed
Saturdays, Sundays 10 a.m 6 p.m.	Saturdays 10 a.m. to 6 p.m.
Visit the DeCA website at Commissaries	.com

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### Dining Facilities

Katterbech Kaserne	8torok Barraoks
Commercial: 09802-83-2179 / 2579 DBN: 467-2179 / 2579	Commercial: 09841-83-4495 D8N: 467-4495
Breakfast hours: Mondays – Fridays 6:45 – 8:30 a.m.	Breakfast hours: Mondays - Fridays 7:15 - 9 a.m.
Lunch hours: Mondays – Fridays 11:30 a.m. – 1 p.m.	Lunch hours: Mondays - Fridays 11:30 a.m 1 p.m.
Dinner hours: Mondays – Fridays 4:30 – 6 p.m.	Dinner hours: Mondays – Fridays 5 – 6:30 p.m.
Weekends, training, U.S. holiday hours	Weekends, holidays 10 a.m 3 p.m.
Brunch hours: 10:30 a.m. – 1 p.m.	
Dinner hours: 3 – 4:30 p.m.	
Family night meals: 5 = 6:30 p.m.	

2

Transportation

Universities

Vehicle inspection

Vehicle Registration

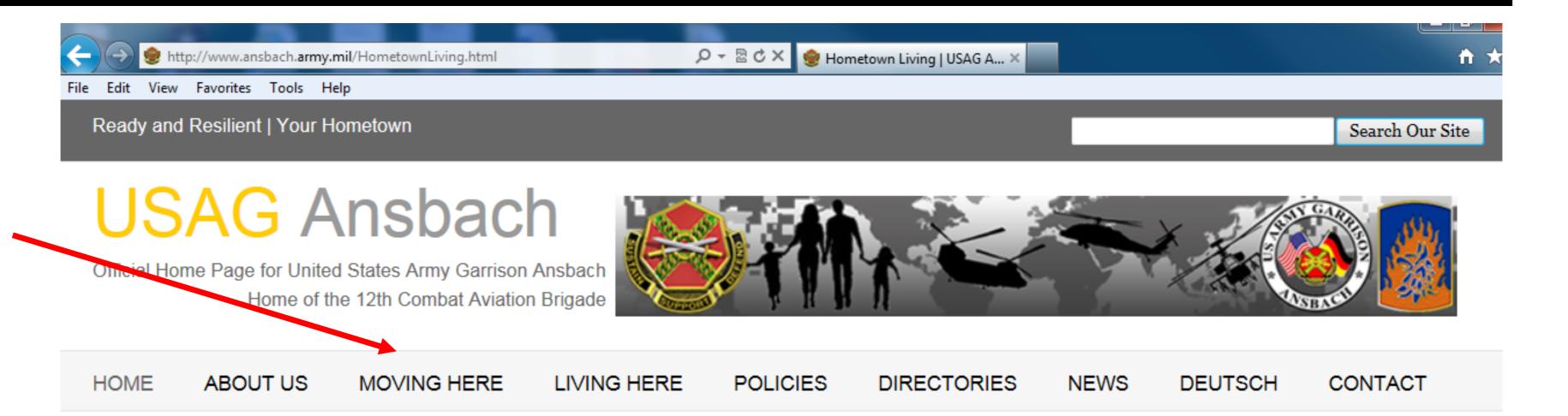
U8 Postal Services (U8P8)

Women Infants and Children, WIC





Hometown Living can be found under:
MOVING HERE



### Hometown Living in USAG Ansbach

U.S. Army Garrison (USAG) Ansbach is located in the German state of Bavaria, in the region of Franken (also known as Franconia). The Franconian landscape is best described as rolling terrain dotted with lakes and streams, interspersed with low mountain ranges. Franconia is further divided into three regions: Upper Franconian, Middle Franconia, and Lower Franconia.



USAG Ansbach is located in Middle Franconia and covers an area of about 40 square kilometers and consists of the city of Ansbach and the town of Illesheim. Within these two areas are eight different installations: Katterbach Kaserne,

Storck Barracks, Bleidorn Kaserne, Urlas Kaserne, Barton Barracks, Bismarck Kaserne, Shipton Kaserne, and Franken Kaserne.



### Katterbach Kaserne

Katterbach Kaserne is the where the Headquarters of the 12th Combat Aviation Brigade (12th CAB) is located. Katterbach Kaserne also has on its grounds the Central Processing facility (CPF) for in and out processing, a child development center, an elementary school, the middle/high school, a fitness center, a chapel, a US post office, two banking facilities, a shoppette, medical and dental clinics, and Army family housing.

### Hometown Living Information

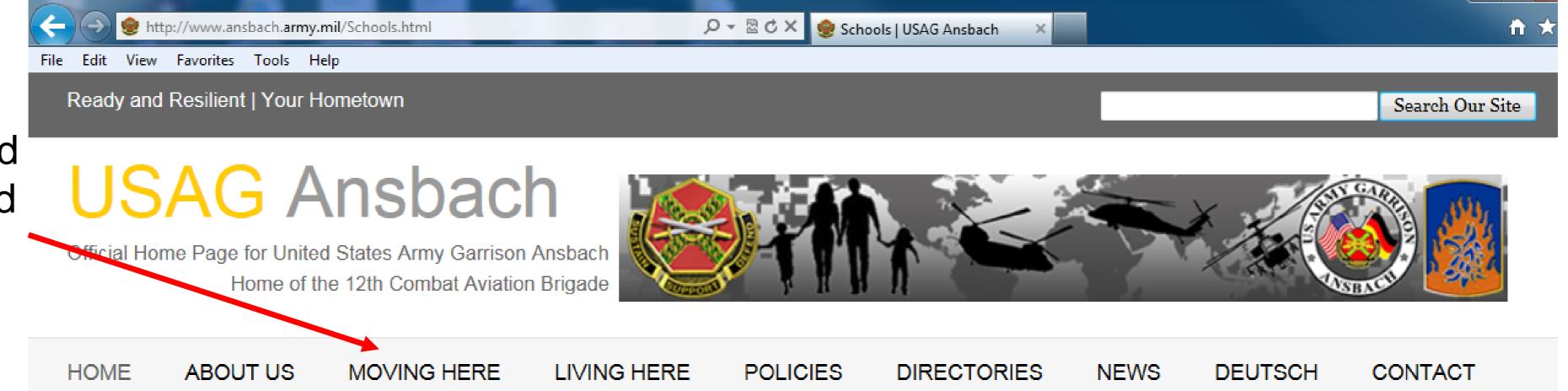
USAG Ansbach Housing Office Commercial: 09802-83-3415 DSN: 467-3415 Hours: Monday through Thursday 7:30 a.m. to 3:30 p.m. Friday 12 p.m. to 3:30 p.m. closed weekends, U.S. and German holidays

- Ansbach Housing Guide
- Military PCS Checklist
- Civilian PCS Checklist
- Shipping / Clearing Your POV
- On Post In-processing Checklist
- On Post Out-processing Checklist





Schools and Child care can be found under:
MOVING HERE



### USAG Ansbach School Liaison Officer

The school liaison officer is your communications link for the Schools and Child, Youth, and School (CYS) Services within U.S. Army Garrison Ansbach. Through partnering with the local and military community, the school liaison officer assists in addressing educational issues within the garrison.

DoDDS School Lunch Program: Under the direction of the United States
Department of Agriculture and the Department of Defense, the National School
Lunch Program is offered to Department of Defense Dependent Schools (DoDDS)
students. Students from families whose income meets the eligibility criteria may
receive reduced price or free meals at their school's cafeteria.



At USAG Ansbach the Free and Reduced Lunch Program is administered by CYSS and applications are taken at USAG Ansbach CYSS Parent Central Services.

If you qualify for this program, you must go to the AAFES Customer Service Desk at the Urlas Post Exchange and establish an account and be issued a Personal Identification Number. Families in the program must notify CYSS Parent Central Services of any decrease in household size or of increases in income of more than \$50 per month or \$600 per year.

To apply for this program, fill out the School Lunch Program Application (link provided to the right) and submit to CYSS Parent Central Services. Please attach one copy of the Sponsor's and Spouse's (if applicable) current leave and earnings statement. If you have any questions, contact the school liaison officer.

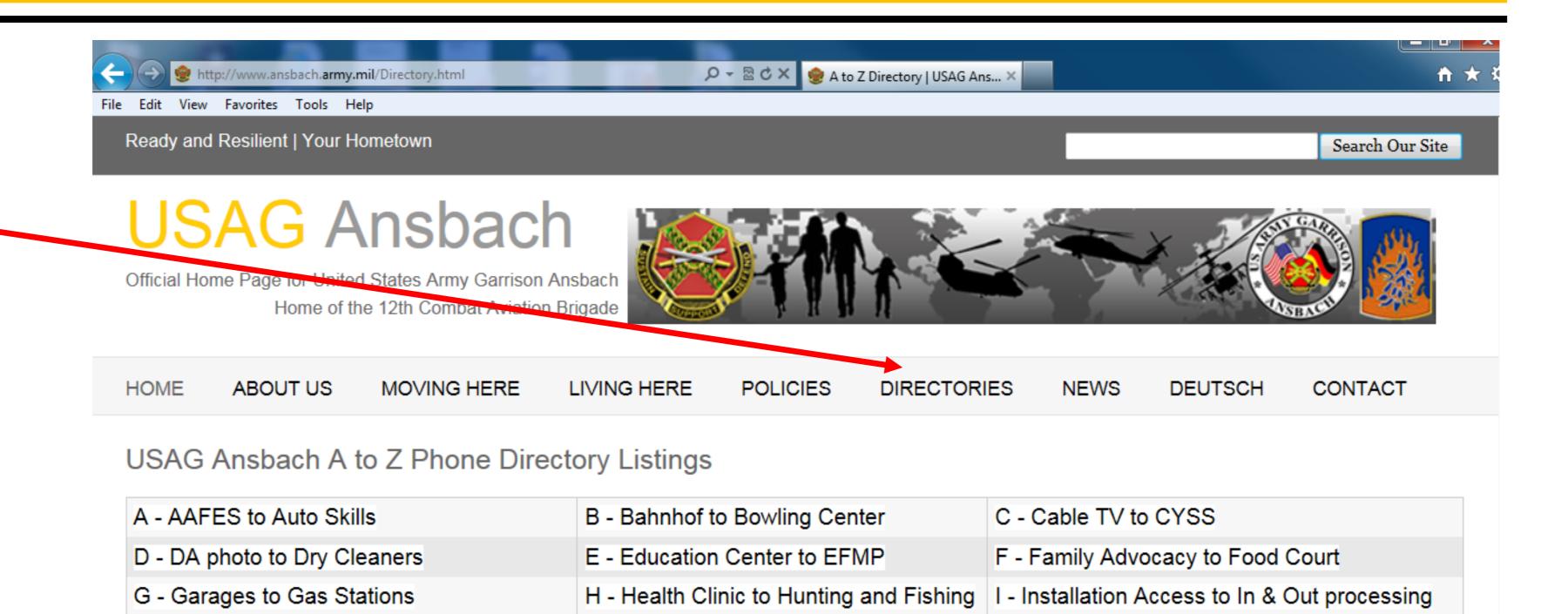
# Contact the SLO Katterbach Army Airfield Central Processing Facility Commercial: 09802-83-2098 DSN: 467-2098 Hours: Mondays – Fridays 7:30 a.m. – 5 p.m. • Email the SLO Official School Liaison FMWR Web page Important School Links • Frequently Asked Questions

School Bus Zones





Ansbach A-Z can be found under: DIRECTORIES



L - Legal to Logistics Readiness Center (LRC)

O - Operator to Outdoor Recreation

U - USO to UASSD (Flight Simulator)

R - Ranges to Road Conditions

X - Currently no listings

For emergency phone numbers please see our: Emergency Numbers. This is a document you can print out or save and keep close to your phone at home.

W - Warrior Zone to Works Council

T - Tax Assistance to TriCare

N - Nail Salon to New Parent Program

K - Kantine

J - Java Cafe to Judge Advocate (JAG)

V - Vehicle Inspection to Voting Assistance

P - Parent Central Services to Public Affairs Q - Currently no listings

Y - Yellow Ribbon Room to Youth Services Z - Currently no listings

M - Mail Room to Movie Theaters

S - Safety to Suicide Prevention

Having problems dialing? It can get a bit confusing dialing civilian phone numbers here in Germany or calling back to family and friends in the US. If you need some assistance please see our Dialing Instructions pamphlet and we can explain how to call a Military DSN number from a civilian phone, how to call a German phone number, and how to call back to the US. We also list all the prefixes for all the countries here in Europe, and all the prefixes for the major US installation here in Europe.

All telephone numbers, hours, and information listed in this directory are subject to change without notice. If you find information that is inaccurate please contact the USAG Ansbach webmaster at: USAG Ansbach Webmaster Email.



# Reference Information



# For more information, please contact the Installation Sponsorship Liaison at DSN 467-3793





# END OF BRIEF

# INSTALLATION MANAGEMENT COMMAND

"Sustain, Support and Defend"